

Guidance regarding the Georgetown County Mask Ordinance and customers who are medically exempt

Can a business refuse me entry for not wearing a face covering?

Yes. They can refuse entry or service. However, businesses should attempt to engage the customer with a reasonable accommodation, such as curbside pickup or shipping of items.

Isn't refusing entry discrimination?

The Americans with Disabilities Act (ADA) allows restrictions when an individual would pose a direct threat to the health and safety of others. As of June 2020, the Equal Employment Opportunity Commission has said the COVID-19 pandemic meets the direct threat standard.

Do I need to prove that I am medically exempt?

No. Businesses cannot ask for proof of your medical condition.

How will I get my goods or services if I am medically exempt?

Even if you are medically exempt, you can still spread the virus to others by not wearing a mask. Due to this, it is advisable to seek alternative ways to receive your essential goods or services, such as curbside pickup, delivery, telemedicine, etc.

